

**EPA Reg. No. 2596-165**  
**Vol. 2**



UNITED STATES ENVIRONMENTAL PROTECTION AGENCY  
WASHINGTON, D.C. 20460-0001

OFFICE OF CHEMICAL SAFETY  
AND POLLUTION PREVENTION

February 26, 2014

Mr. Sean McNear  
Senior Director, Regulatory Affairs  
The Hartz Mountain Corporation  
400 Plaza Drive  
Secaucus, NJ 07094-3688

**Subject: Amended Labeling; Submission of Efficacy Data to Support New Speed of Kill Claim  
Hartz® Reference #131, EPA Reg. No. 2596-166  
Your Submission Dated June 12, 2013 & E-Resubmission Dated February 26, 2014**

Dear Mr. McNear:

The labeling referred to above, submitted in connection with registration under the Federal Insecticide, Fungicide and Rodenticide Act (FIFRA), as amended, is acceptable.

Should you wish to add/retain a reference to the company's website, smart phone/tablet app and/or a QR code reader on your product label, please be aware that the website, smart phone/tablet app and/or a QR code reader becomes labeling under FIFRA and is subject to review by the Agency. If the website, smart phone/tablet app, and/or a QR code reader is false or misleading, the product would be misbranded and unlawful to sell or distribute under section 12(a)(1)(E) of FIFRA. 40 CFR §156.10(a)(5) lists examples of statements EPA may consider false or misleading. In addition, regardless of whether a website, smart phone/tablet app, and/or a QR code reader is referenced on a product's label, claims made on the website, smart phone/tablet app, and/or a QR code reader may not be substantially differ from those claims approved through the registration process. Therefore, should the Agency find, or if it is brought to our attention that a website, smart phone/tablet app, and/or a QR code reader contains false or misleading statements or claims substantially differing from the EPA-approved registration, the website, smart phone/tablet app, and/or a QR code reader will be referred to EPA's Office of Enforcement and Compliance Assurance (OECA). As an alternative, you may refer consumers to the company's phone number or e-mail address.

A copy of your label stamped "Accepted" as well as copies of the efficacy review and review for minimum treatment weight that were completed for the referenced product amendment are enclosed for your records. Please submit two (2) copies of the final printed labeling, incorporating the above changes, before releasing the product for shipment. If these conditions are not complied with, the registration will be subject to cancellation in accordance with section 6(e) of FIFRA. Your release for shipment of the product bearing amended labeling constitutes accepting of these conditions.

If you have any questions about this label review, please contact Mr. Carmen Rodia at (703) 306-0327 or via e-mail at [Rodia.Carmen@epa.gov](mailto:Rodia.Carmen@epa.gov).

Sincerely yours,

Richard J. Gebken  
Product Manager (10)  
Insecticide Branch  
Registration Division (7504P)

Enclosures: Label Stamped "Accepted," dated February 26, 2014  
Efficacy Review, dated December 6, 2013  
Review for Minimum Treatment Weight, dated November 4, 2013

002596-00166 D479891

## Hartz® Reference # 131

### Alternate Brand Names

Hartz® Force Plus™ Dual Action Topical Treatment for Cats (& Kittens)  
Hartz® FieldForce Plus™ Dual Action Topical Treatment for Cats (& Kittens)  
Hartz® First Defense Plus™ Dual Action Topical Treatment for Cats (& Kittens)  
Hartz® First Defense Plus™ Dual Active Topical Treatment for Cats (& Kittens)

Hartz® Plus Force™ for Cats (& Kittens)  
Hartz® FieldForce Plus™ for Cats (& Kittens)  
Hartz® First Defense Plus™ for Cats (& Kittens)

Hartz® Plus Force™ Dual Action Topical Solution for Cats (& Kittens)  
Hartz® FieldForce Plus™ Dual Action Topical Solution for Cats (& Kittens)  
Hartz® First Defense Plus™ Dual Action Topical Solution for Cats (& Kittens)  
Hartz® First Defense Plus™ Dual Active Topical Solution for Cats (& Kittens)

FieldForce Plus™ Dual Action Topical Treatment for Cats (& Kittens)  
First Defense Plus™ Dual Action Topical Treatment for Cats (& Kittens)  
First Defense Plus™ Dual Active Topical Treatment for Cats (& Kittens)

FieldForce Plus™ for Cats (& Kittens)  
First Defense Plus™ for Cats (& Kittens)  
FieldForce Plus™ Dual Action Topical Solution for Cats (& Kittens)  
First Defense Plus™ Dual Action Topical Solution for Cats (& Kittens)  
First Defense Plus™ Dual Active Topical Solution for Cats (& Kittens)

### FRONT PANEL

#### ACTIVE INGREDIENTS:

Fipronil.....9.80%  
(S)-Methoprene.....11.80%

OTHER INGREDIENTS ..... 78.40%

TOTAL .....100.00%

### KEEP OUT OF REACH OF CHILDREN

**CAUTION:** See back panel for additional precautionary statements.

**NET CONTENTS:** 0.051 fl. oz. (1.5 ml), Contains 3 tubes, each 0.017fl. oz. (0.5ml)

For use ONLY on CATS and kittens 8 weeks and older weighing 3 lbs. or more

ACCEPTED  
February 26, 2014  
Under the Federal Insecticide, Fungicide,  
and Rodenticide Act, as amended, for the  
pesticide registered under:

EPA. Reg. No. 2596-166

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## **BACK PANEL**

### **PRECAUTIONARY STATEMENTS**

#### **HAZARDS TO HUMANS. CAUTION.**

Harmful if swallowed. Causes eye irritation. Avoid contact with skin, eyes or clothing. Wash hands thoroughly with soap and water after handling and before eating, drinking, chewing gum, using tobacco or using the toilet.

#### **HAZARDS TO DOMESTIC ANIMALS.**

For external use only. Do not use on kittens under 8 weeks of age or weighing less than 3 lbs. Sensitivities may occur after using ANY pesticide product for pets. If signs of sensitivity occur bathe your pet with mild soap and rinse with large amounts of water. If signs continue, consult a veterinarian immediately. Pets may experience some temporary irritation at the site of product application. Consult a veterinarian before using this product on debilitated, aged, pregnant or nursing animals. Call 1-800-275-1414 for 24-hour assistance.

### **PHYSICAL OR CHEMICAL HAZARDS**

**COMBUSTIBLE:** Do not use or store near heat or open flame.

### **FIRST AID**

Have product container or label with you when calling a poison control center or doctor, or going for treatment. For additional information on this pesticide product (including health concerns, medical emergencies or pesticide incidents) you may call 1-800-275-1414 twenty-four (24) hours per day, seven (7) days per week.

**IF SWALLOWED:** Call a poison control center or doctor immediately for treatment advice. Have person sip a glass of water if able to swallow. Do not induce vomiting unless told to do so by a poison control center or doctor. Do not give anything by mouth to an unconscious person.

**IF IN EYES:** Hold eye open and rinse slowly and gently with water for 15 – 20 minutes. Remove contact lenses, if present, after the first 5 minutes, then continue rinsing eye. Call a poison control center or doctor for treatment advice.

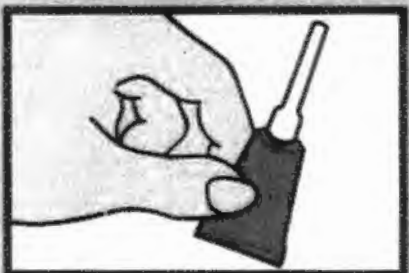
**IF ON SKIN OR CLOTHING:** Take off contaminated clothing. Rinse skin immediately with plenty of water for 15 – 20 minutes. Call a poison control center or doctor for treatment advice.

### **DIRECTIONS FOR USE**

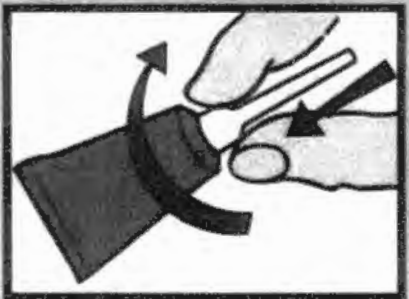
It is a violation of Federal Law to use this product in a manner inconsistent with its labeling. Do not allow children to apply product.

TO PREVENT HARM TO YOU AND YOUR PET READ ENTIRE LABEL AND DIRECTIONS BEFORE EACH USE. FOLLOW ALL DIRECTIONS AND PRECAUTIONARY STATEMENTS CAREFULLY. USE ON CATS ONLY. DO NOT USE ON RABBITS, DOGS, PUPPIES, OR OTHER ANIMALS.

To kill fleas, all stages of brown dog ticks, American dog ticks, lone star ticks, and deer ticks [which may carry Lyme disease], chewing lice and mosquitoes, apply to cats and kittens 8 weeks or older weighing 3 lbs. or more as follows:



**1** Remove one applicator tube from the package and hold in an upright position pointed away from your face.



**2** Twist dispensing tip clockwise about  $\frac{1}{2}$  turn while pushing down to break the tube's seal. Do not remove the dispensing tip.

3. Position the dispensing tip on the cat's back between the shoulder blades. Use the dispensing tip of the tube to part the cat's hair so that the product will be applied at skin level. Squeeze applicator, applying entire contents in a single spot on the animal's skin. Separate treated cat from other (dogs and cats) (pets) for 24 hours after treatment has been applied.
4. Reapply once per month.

PRODUCT NAME contains Fipronil and the insect growth regulator (IGR) (S)-Methoprene. PRODUCT NAME effectively targets all stages of fleas. Fipronil collects in the oils of the skin and hair follicles, and continues to be released from hair follicles onto the skin and coat, resulting in long-lasting activity against fleas, ticks, chewing lice and mosquitoes.

PRODUCT NAME can also be used for the treatment and control of mosquitoes, and flea, tick and chewing lice infestations on breeding, pregnant and lactating queens.

#### **FREQUENCY OF APPLICATION**

When used monthly, PRODUCT NAME completely breaks the flea life cycle and controls tick and chewing lice infestations. Research demonstrates that PRODUCT NAME kills adult fleas, flea eggs, and flea larvae for up to six weeks. PRODUCT NAME also prevents development of

all flea stages for up to six weeks. PRODUCT NAME kills ticks for a least one month. A once monthly application is recommended where tick control is needed. Although PRODUCT NAME can control fleas for up to six weeks, if there is a high risk of reinfestation or if the pet has fleas which may cause flea allergy dermatitis, a once monthly application may be needed.

With a monthly application of PRODUCT NAME kills mosquitoes within 24 hours for up to 14 days and within 48 hours for up to 28 days.

PRODUCT NAME remains effective even after bathing, water immersion, or exposure to sunlight. Avoid contact with treated area until dry. Do not reapply PRODUCT NAME for 30 days.

#### **SIDE EFFECTS**

Monitor your cat after application. Side effects may include signs of skin irritation such as redness, scratching, or other signs of discomfort. Gastrointestinal signs such as vomiting or diarrhea have also been reported. If these or other side effects occur, consult your veterinarian or call 1-800-275-1414.

#### **STORAGE AND DISPOSAL**

Do not contaminate water, food, or feed by storage and disposal.

**PESTICIDE STORAGE.** Keep this product in its tightly closed original container, when not in use. Store in a cool, dry (preferably locked) area that is inaccessible to children and animals.

**PESTICIDE DISPOSAL.** Wastes resulting from the use of this product may be disposed of on site or at an approved waste disposal facility.

**CONTAINER DISPOSAL.** Non-refillable container. Do not reuse or refill this container. Offer for recycling, if available. *If partly filled:* Call your local solid waste agency for disposal instructions. Never place unused product down any indoor or outdoor drain.

For more information call our (flea and tick) experts at 1-800-275-1414 (weekdays, 9 am – 5 pm E.S.T.)

EPA Reg. No. 2596-166

EPA Est. No. 2596-OH-1

Hartz® and other trademarks are trademarks of The Hartz Mountain Corporation.  
Made by The Hartz Mountain Corporation, 400 Plaza Drive, Secaucus, NJ 07094 (U.S.A.)

#### **INDIVIDUAL TUBE TEXT**

Product Name

Only for use on cats

0.017 fl oz (0.5ml)

Active Ingredients:



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Contains Fipronil (9.8%), (S)-Methoprene 11.8%  
KEEP OUT OF REACH OF CHILDREN  
CAUTION  
See full label for additional directions  
EPA Reg. No. 2596-166  
EPA Est. No. 2596-OH-1

**OPTIONAL/ALTERNATE LABEL TEXT**

Product Name can be used for the treatment and control of mosquitoes, and flea, tick and chewing lice infestations on breeding, pregnant and lactating queens.

Product Name contains Fipronil and the insect growth regulator (IGR) (S)-Methoprene. Product Name effectively targets all stages of fleas. Fipronil collects in the oils of the skin and hair follicles, and continues to be released from hair follicles onto the skin and coat, resulting in long-lasting activity against fleas, ticks, chewing lice and mosquitoes.

Stops and prevents infestations  
Kills adult fleas, flea eggs, and flea larvae  
Prevents all flea stages (eggs, larvae, pupae) from developing  
Kills fleas which may cause flea allergy dermatitis  
Kills all stages of Deer Ticks (which may carry Lyme disease), Brown Dog Ticks, American Dog Ticks, and Lone Star Ticks  
Kills mosquitoes  
Prevents and controls reinfestations  
Rapidly eliminates infestations with chewing lice  
Can also be used on breeding, pregnant and lactating queens  
Fast-acting  
Long-lasting  
Waterproof  
Convenient to use

**[Adult Fleas]**

Kills Fleas (that may transmit tapeworms) (for) (28 days) (30 days) (1 month) (4 weeks) (on cats 8 weeks or older weighing 3 lbs or more)  
Kills (Adult) Fleas (for up to 3 months)  
Kills fleas that may cause flea allergy dermatitis (for) (28 days) (30 days) (1 month) (4 weeks) (3 months)  
Kills fleas that may cause flea allergy dermatitis and flea bite anemia (for) (28 days) (30 days) (1 month) (4 weeks) (3 months)  
Kills fleas that may cause flea bite anemia (for) (28 days) (30 days) (1 month) (4 weeks) (3 months)  
Kills fleas that may cause flea allergy dermatitis (for) (28 days) (30 days) (1 month) (4 weeks) (3 months) on cats 8 weeks or older weighing 3 lbs or more

Kills fleas that may cause flea allergy dermatitis and flea bite anemia (for) (28 days) (30 days) (1 month) (4 weeks) (3 months) on cats 8 weeks or older weighing 3 lbs or more

Kills fleas that may cause flea bite anemia (for) (28 days) (30 days) (1 month) (4 weeks) (3 months) on cats 8 weeks or older weighing 3 lbs or more

Kills newly emerged adult Fleas before they lay eggs

If there is a high risk for flea reinfestation, a once a month application may be needed

Stops existing infestations

Prevents establishment of new infestations

Prevents establishment of new infestations after application

Prevents establishment of new infestations after application in the home environment

Prevents establishment of new infestations after application on premises

Prevents establishment of new infestations in the home environment

Prevents establishment of new infestations on premises

Starts killing new fleas within 30 minutes\*

\*48 hours after initial application

*[Both statements must appear on the same panel. The qualifying statement is to be in close proximity with the same font, color and background with font size being 40% or greater.]*

[Flea Eggs]

Kills Flea Eggs (and Flea Larvae) (for) (28 days) (30 days) (1 month) (4 weeks)

Prevents Flea Eggs from hatching

[Ticks]

Kills Ticks (for) (28 days) (30 days) (1 month) (4 weeks)

Kills (all stages of ) Brown Dog Ticks, American Dog Ticks, Lone Star Ticks and Deer Ticks (for) (28 days) (30 days) (1 month) (4 weeks)

Kills (all stages of) Deer Ticks (that may carry Lyme disease) (for) (28 days) (30 days) (1 month) (4 weeks) (on cats)

Kills all biting stages of ticks

Kills adult (brown dog) (deer) ticks, nymphs and larvae

Kills Ticks including those that may transmit Lyme disease

[Lice & Mange]

Rapidly eliminates chewing lice infestations

Aids in Control of sarcoptic mange infestations

[Multiple]

Kills Fleas, Ticks, Flea eggs, (Flea larvae), Chewing Lice

Kills Fleas, Ticks, Flea Eggs (for) (28 days) (30 days) (1 month) (4 weeks)

Kills Fleas, Ticks, Flea Eggs, Flea larvae (for) (28 days) (30 days) (1 month) (4 weeks)

Kills Fleas, Ticks, Flea Eggs, Flea larvae, Chewing lice (for) (28 days) (30 days) (1 month) (4 weeks)

Kills Fleas, Ticks, Flea Eggs, Flea larvae, Chewing lice through contact (for) (28 days) (30 days) (1 month) (4 weeks)



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Kills Fleas, Ticks, Flea Eggs through contact (for) (28 days) (30 days) (1 month) (4 weeks)  
Kills Fleas, Ticks, Flea Eggs, Flea larvae through contact (for) (28 days) (30 days) (1 month) (4 weeks)  
Kills Fleas, Ticks, Flea Eggs, Chewing lice through contact (for) (28 days) (30 days) (1 month) (4 weeks)  
Kills Fleas, Ticks, Flea eggs, after contact (for) (28 days) (30 days) (1 month) (4 weeks)  
Kills Fleas, Ticks, Flea eggs, Flea larvae after contact (for) (28 days) (30 days) (1 month) (4 weeks)  
Prevents development of all flea stages for up to 3 months.  
Kills adult Fleas, Flea Eggs and Larvae (for up to three months)

Kills Fleas, Brown Dog Ticks, Deer Ticks, Flea Eggs, after contact (for) (28 days) (30 days) (1 month) (4 weeks)  
Kills Fleas, Brown Dog Ticks, Deer Ticks, Flea Eggs, (for) (28 days) (30 days) (1 month) (4 weeks)  
Kills Fleas, Brown Dog Ticks, Deer Ticks, Flea Eggs, Flea larvae (for) (28 days) (30 days) (1 month) (4 weeks)  
Kills Fleas, Brown Dog Ticks, Deer Ticks, Flea Eggs, Flea larvae after contact (for) (28 days) (30 days) (1 month) (4 weeks)

Controls Flea and Tick infestations (on cats 8 weeks or older weighing 3 lbs or more) (for) (28 days) (30 days) (1 month) (4 weeks)  
Provides fast, effective and convenient treatment and control of fleas, ticks, chewing lice and mosquitoes (for cats and kittens 8 weeks or older weighing 3 lbs or more)

Helps prevent re-infestation of fleas and ticks (for) (28 days) (30 days) (1 month) (4 weeks)  
Helps prevent flea and tick re-infestation (for) (28 days) (30 days) (1 month) (4 weeks)  
Kills flea eggs and flea larvae to help prevent future re-infestations  
Kills all stages of the flea life cycle  
Breaks the flea life cycle  
Prevents all flea stages (eggs, larvae, pupae) from developing

[Mosquitoes]

Kills mosquitoes within 24 hours for up to 7 days, and within 48 hours for up to 28 days.  
Kills Mosquitoes that may transmit West Nile virus (for) (28 days) (1 month) (4 weeks) (on cats 8 weeks or older weighing 3 lbs or more)  
Kills Mosquitoes that may transmit heartworm (for) (28 days) (1 month) (4 weeks) (on cats 8 weeks or older weighing 3 lbs or more)

Controls flea and tick infestations  
Once-a month Flea and Tick (Prevention) (Treatment) (Control) (Solution)  
Monthly Flea and Tick (Prevention) (Treatment) (Control) (Solution)  
(28 day) (30 day) (1 month) (4 week) Flea and Tick (Prevention) (Treatment) (Control) (Solution)  
Prevents flea eggs from developing into biting adults (for) (up to) (30 days) (1 month) (4 weeks)

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Stays on and doesn't rub off  
Kills fleas for 30 days (1 month) (4 weeks)  
Stops and prevents infestations  
Prevents re-infestation  
Prevents and controls re-infestation(s)  
Contains two unique ingredients to prevent flea infestations  
Contains two unique ingredients to prevent flea infestations in the home environment  
Contains two unique ingredients to prevent flea infestations on premises  
Rapidly eliminates fleas  
Fast acting  
Long lasting  
Effective and convenient topical treatment  
Kills fleas (and ticks) through (after) contact  
(With) patented applicator  
(With) patent pending applicator  
Waterproof  
Effective after bathing  
Effective after exposure to water  
Easy spot on topical applicator  
Patents Pending  
Do not reapply product for 30 days  
Remains effective even after bathing, water immersion, or exposure to sunlight  
(Product Name) remains effective even after bathing, water immersion, or exposure to sunlight.  
Avoid contact with treated area until dry.  
Can also be used on breeding, pregnant and lactating queens  
Convenient to use  
Contains Fipronil and the insect growth regulator (IGR) (S)-Methoprene. (Product name) effectively targets all stages of fleas. Fipronil collects in the oils of the skin and hair follicles, and continues to be released from hair follicles onto the skin and coat, resulting in long-lasting activity against fleas, ticks and chewing lice.

Contains Fipronil and (S)-Methoprene (, the active ingredients used in Frontline Plus®).  
(Brand name) is not manufactured by or distributed by Merial. Frontline Plus® is a registered trademark of Merial Limited.

Only for use on cats and kittens 8 weeks of age or older weighing 3 lbs. or more  
Specially formulated for cats and kittens 8 weeks of age or older weighing 3 lbs. or more

**NON-PESTICIDE RELATED CLAIMS AND OTHER OPTIONAL TEXT**

1<sup>st</sup> dose, 2<sup>nd</sup> dose, 3<sup>rd</sup> dose  
First month, second month, third month  
Value pack  
3 month supply

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3 monthly treatment(s) Apply monthly (every 30 days)  
Convenient (easy to use) applicator  
3 Pro-cision Flo® Applicator(s) (included)  
With Pro-cision Flo® Applicator

Featuring Pro-cision Flo® Applicator (for easy application)  
Direct to your cat's skin  
Easy (simple) to use (handle) (apply)  
Made in the U.S.A  
Patent(s) Pending Formula

After application, the treated area may appear wet (or) (oily) for up to 24 hours  
You may bathe your cat 48 hours after application  
To help remind you when you last applied treatment, simply write in the date when each dose is  
applied:  
First Dose \_\_\_\_\_  
Second Dose \_\_\_\_\_  
Third Dose \_\_\_\_\_

Hartz® and other trademarks are trademarks of The Hartz Mountain Corporation

Decision Seq: 479891    Action Code: R340,AMENDMENT;NON-FAST TRACK;REVIEW WITHIN RD, E.C.

FFS Start Date: 12-Jul-2013    Tentative Ind: No    Start/Stop Clock    FQPA Clock:

Due Date: 12-Nov-2013    75-Day Due Date:    Days Elapsed:

OPP Target Due Date:    21-Day Due Date: 12-Jul-2013    FFS Original Decision:

Negotiated Due Date: 28-Feb-2014    45-Day Due Date: 26-Aug-2013

Registrant:    Predecisional Due Date: 14-Feb-2014

Response Due Date:

Current Status: PENDING (26-Feb-2014)

Decision Status  
Tracking  
Create Resubmission  
FFS Letters  
Waiver Documentation  
Action Code History  
Secondary Decision

75 Day Letters    45/90 Day Screen    Primary Decisions    Decision Milestone

FFS Negotiated Due Dates    OPP Target Due Date    Decision Comments    Payment    Unmatched Payments

Decision Ownership    Receipts    Data Package    Reduced Risk    Meetings & Milestones    FFS Information

Receipts	Staff Member	Reg/DCI Number	Submission Due Dt	Response
S:948239	Rodia, Carmen	2596-166	28-Feb-2014	PENDING
Submission of updated label.				
S:939738	Rodia, Carmen	2596-166	28-Feb-2014	SUPERSEDED BY NEW RECEIPT
Electronic label per Agency request.				
S:936811	Rodia, Carmen	2596-166	28-Feb-2014	SUPERSEDED BY NEW RECEIPT
Efficacy study for claim that states "Starts killing in 2 hours"				

Viewing Record 1 of 1



## Rodia, Carmen

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**From:** DJones@hartz.com  
**Sent:** Wednesday, February 26, 2014 1:29 PM  
**To:** Rodia, Carmen  
**Subject:** Master Label 2596-166 02.26.14 edit marks.pdf, Master Label 2596-166 02.26.14.pdf, 2596-166 (Hartz Reference #131), Marked-Up Label (12-12-13).pdf  
**Attachments:** Master Label 2596-166 02.26.14 edit marks.pdf; Master Label 2596-166 02.26.14.pdf; 2596-166 (Hartz Reference #131), Marked-Up Label (12-12-13).pdf

Dear Mr. Rodia,

Attached is Hartz's master label proposed for the subject product and files with edits.

- One file shows the label with edits from the prior proposed label expressed through highlights and strikeouts
- The second file incorporates those edits without the marks.
- The last is the knockout label copy provided in the agency's Dec. 12, 2013 e-mail.

All agency edits were implemented by Hartz. The agency prescribed language for the speed of kill claim is also included with formatting guidance.

If you have any questions or concerns, please feel free to contact me directly.

Thank you for your efforts in this filing.

Sincerely,

David Jones  
Manager Regulatory Affairs  
The Hartz Mountain Corporation  
400 Plaza Drive  
Secaucus, NJ 07094  
TEL: 201-271-4800 x 7414  
FAX: 201-271-0357

Your message is ready to be sent with the following file or link attachments:

Master Label 2596-166 02.26.14 edit marks.pdf

Master Label 2596-166 02.26.14.pdf

2596-166 (Hartz Reference #131), Marked-Up Label (12-12-13).pdf

Note: To protect against computer viruses, e-mail programs may prevent sending or receiving certain types of file attachments. Check your e-mail security settings to determine how attachments are handled.

